



Steve Troxler  
Commissioner

North Carolina Department of Agriculture  
and Consumer Services  
*Food and Drug Protection Division*

Joseph W. Reardon  
Director

November 20, 2008

Mr. Bill Taylor, Owner  
Tandem, Inc.  
P.O. Box 709  
Elizabeth City, NC 27907

Dear Mr. Taylor:

An inspection of the soft serve desert unit located at McDonalds # 7410 located at 800 Main Street, Murfreesboro, North Carolina 27855 was conducted on October 20, 2008 by Food Regulatory Specialist William Creps of this Department. This inspection revealed the presence of objectionable conditions concerning the soft serve frozen desert machine. We specifically direct to your attention the following inspection observations:

1. One (1) live and one (1) dead cockroach like insects were observed in the drip pan under the dispensing head of the soft serve unit.
2. Eight plus (8+) live cockroaches type insects were observed on the condiment wall and floor to the right of the machine.
3. One (1) live cockroach type insect noted on the support under the condiments.
4. Two (2) live cockroach type insect were observed at the rear of the soft serve unit (floor & wall).
5. Eight plus (8+) dead and live cockroach type insects were observed in the office area across from the walk-in cooler.
6. The drip tray on the front of the soft serve unit and on the left of the unit is full of a white substance that is firm to the touch: The tray cannot be removed.
7. An opening 3"x4" was observed under the counter to the interior wall adjacent to the condiment containers.

As a result of these conditions a closing order was issued for this soft serve unit during the inspection pursuant to the provisions contained in Chapter 106, Article 26, and General Statutes of North Carolina. The unit is to remain closed until the law is fully complied with and permission to reopen has been granted in writing by the Commissioner of Agriculture or his duly authorized agents.

Re-inspections of the soft serve frozen desert machine operation were conducted on October 30, 2008 and November 07, 2008 by Food Regulatory Specialist William Creps of this Department. These inspections revealed the continued presence of objectionable conditions concerning the soft serve frozen desert machine. We specifically direct to your attention the following inspection observations:

October 30, 2008

1. Four (4) live suspected cockroaches were observed around the hoses on the floor directly behind the soft serve unit.
2. One (1) live and at least five (~5) dead suspected cockroaches were noted inside the soft serve machine (left side panel removed for observation).
3. Two (2) live suspect cockroaches were observed on the wall to the right of the soft serve unit where condiment containers are attached.
4. One (1) live and one (1) dead suspected cockroach were observed dead on the wall and floor area across from the walk-in cooler (office area).
5. Sever milk stone and old product residue was noted inside the mix reservoirs, inside barrel and dispensing heads (particularly the one on the right), and on/inside the chocolate and caramel dispensers.

Mr. Bill Taylor, Owner  
Tandem, Inc.  
November 20, 2008  
Page 2

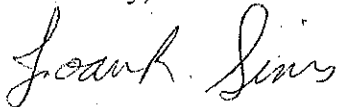
November 07, 2008

1. Two (2) live cockroaches on the floor beside the hand-wash sink.
2. One (1) dead cockroach on a prep table under trays beside the hand-wash sink.
3. One (1) dead cockroach on the floor below the condiment containers mounted on the wall.
4. One (1) live along the floor/wall juncture under the multi-compartment sink.
5. Twelve plus (12+) live and dead cockroaches on the shelf with soft serve condiments in the rear storage room.
6. Fifteen plus (15+) cockroaches live and dead in multiple places in the rear storage room (water heater, washer, ect.).
7. Three (3) live cockroaches on the floor of the seating area of the restaurant.
8. Milkstone and old product residue noted on several pieces of equipment and parts to include mix hoppers (side and bottom), around level control indicators, around and inside stub shaft receiver in mix hoppers, inside flavor burst pick-up tubes, inside caramel and chocolate dispenser tubing, and on more that six (6) parts for the unit.

Due to the continued insanitary conditions around this soft serve machine the closing order issued 10/20/2008 will remain in effect. No product shall be offered for sale until authorized by an agent of this department. The facility must contact this department to arrange a re-inspect of this unit prior to its use.

Significant actions must be taken on your part as Owner McDonalds # 7410 to correct the above mentioned conditions at the earliest moment to assure compliance of your facility. We request a written response from you detailing the steps you are taking to ensure that expired products will not be offered for sale in the future. This office will anticipate this response within ten (10) days of receiving this letter.

Sincerely,



Joan R. Sims  
Food Compliance Officer

cc: William Creps, Food Regulatory Specialist  
Tajima Steed, Manager  
Michelle Eason, Manager of Duty 10/20/08